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Jackie Urban is a claims and coverage attorney with Aon Risk Solutions based in Chicago. She assists Aon clients and brokers with policy wording and interpretation, claims, and coverage issues, and serves as a claims advocate for clients. Her areas of concentration include the management liability lines, especially D&O, EPL, Fiduciary, and E&O coverages. She has been in the industry for 15 years, the past six with Aon. Prior to joining Aon, Jackie practiced with the law firms of Wilson Elser and Hanson, Peters, Nye focusing on insurance coverage. She graduated from the University of Minnesota and the Northwestern University School of Law. She is a member of the American Bar Association, the Chicago Bar Association, and the Professional Liability Underwriting Society.